

PAYMENT GUIDELINES

Dear Valued Members,

Please find below Payment Guidelines for your reference. We would like to remind you to maintain your payment account to current at all times to avoid any disruption in your membership usage.

All membership related fees such as membership fee (including monthly instalment), Annual Maintenance Fees, external membership enrolment fees, Member Rates reservation and other Reservation Related Fees (e.g. Guest Certificate Fee, Internal Affiliation Fees etc.) as well as other miscellaneous fees shall be subjected to any prevailing tax imposed by Malaysia Government.

BY CASH / CHEQUE / INTERBANK

- Direct Bank In / Bank Transfer –

AMBANK	<u>Down Payment and Installment Payment Only</u> Acc Name : MTrustee Berhad - EVC Trust A/C Acc No. : 217-201-200832-3
CIMB BANK	Acc Name : Sara Worldwide Vacations Berhad Acc No. : 8005110128
MAYBANK	Acc Name : Sara Worldwide Vacations Berhad Acc No. : 5-11038-09102-5

- Pay at Member Service Centre in Kuching as below address. Please insist for Official Receipt upon payment.

Important:

Indicate your name, membership number and payment description / invoice number on the cash/cheque deposit slip or online transaction slip and email/fax/mail the copy of the slip to our member service centre. Proof of payment can also be sent through WhatsApp application to 017-8658007. Your effort is important to enable us to update your account promptly and accurately.

BY CREDIT CARD

- Standing /Payment Instruction

Fill in the Credit Card Standing/Payment Instruction Form, email / fax / mail to our Member Service Centre in Kuching upon completion.
(Form can be obtained from our member service centre or download from Easturia Vacation Club website)

- Pay at Member Service Centre in Kuching as below address. Please insist for Official Receipt upon payment.

WhatsApp and SMS : 017-8658007

Send your proof of payment (e.g. bank-in/deposit slip, payment transaction slip etc.) through WhatsApp application or notify us of your payment via SMS, to 017-8658007. Please indicate the following details:

- Member Name
- Membership Number
- Amount Paid
- Transaction Date
- Bank and Branch / Location Code

Should you require any assistance on your membership, please contact us:

SARA WORLDWIDE VACATIONS BERHAD

Level 9, SEDC Plaza
Jalan Tunku Abdul Rahman
93100 Kuching, Sarawak, Malaysia.
Tel : (60) 82-238007
Fax : (60) 82-248007
Email : kch_memberservice@saraworldwide.com.my
Website : www.easturia.com.my

The Management
Sara Worldwide Vacations Berhad
14 October 2019

BY FPX IN MEMBER'S PORTAL

- Logon to Easturia Vacation Club website at www.easturia.com.my
- Select "Members Login" and login to Member's Portal.
- Members may refer to "Help" in Member's Portal for guideline.
- **Online Receipt will be generated upon successful payments / transactions.**
- This facility is accessible by existing internet banking users as stated in the FPX website at <https://paynet.my/fpx/banks-tpa.html>

BY JomPAY

- Look for the JomPAY logo and Biller Code on your invoices.
- Log in to Internet & Mobile Banking at your bank.
- Enter the JomPAY Biller Code and Reference Number with payment from your Current, Savings or Credit Card account..
- JomPAY will be available with effect from **21st October 2019** onwards

Company Name : Sara Worldwide Vacations Berhad



Biller Code : 40675
Ref-1 : < Membership no. >
Ref-2 : < invoice no. >

JomPAY online at internet and Mobile Banking with your Current, Savings or Credit Card account

IMPORTANT

Proof of payment (e.g. payment transaction slip) sent via WhatsApp application is accepted for verification of payment. However, **payment notification via SMS is not a proof of payment.** Therefore, we still need a copy of your payment transaction slip for verification of payment before we are able to update your payment record.

As part of our Go Green initiatives, membership statements such as Statement of Accounts and Entitlement Statement, Hotel List and Notices are not sent out by post to members. Members may log in to Member Portal to view and download these documents. Alternatively, members may request a copy from our Member Service Centre.