

CIRCULAR 2019/02



Dear Valued Members,

Warmest greetings from Sara Worldwide Vacations Berhad!

RELOCATION OF MEMBER SERVICE CENTRE AND NEW OPERATION HOURS (Effective 3rd September 2019, Tuesday)

We are pleased to inform that we will be moving to the following new location effective 3rd September 2019, Tuesday, with **new operation hours** from **8:00 a.m. to 5:00 p.m.**, Monday to Friday, excluding public holidays. Meanwhile, our office telephone, email and fax numbers will remain unchanged.

(With effect from 3rd September 2019)

Sara Worldwide Vacations Berhad Member Service Centre

9th Floor, Menara S.E.D.C.

Jalan Tunku Abdul Rahman

93100 Kuching, Sarawak, Malaysia.

Tel (60) 82-238007

Fax (60) 82-248007

Email kch_memberservice@saraworldwide.com.my

WhatsApp (message only) 016-217 4489 (general enquiries and reservation)

017-865 8007 (payment)

Operation hours: 8:00 a.m.-5:00 p.m Monday-Friday excluding public holidays



Our new office is situated atop Sarawak Plaza Shopping Complex and adjacent to Grand Margherita Hotel, Kuching.



To facilitate the relocation, our Member Service Centre will be **closed on 29th and 30th August 2019**. We will resume operation at the new business location from 3rd September 2019, Tuesday onwards.

During the relocation period, our telephone, fax and email may not be accessible and you may experience delay in our response to your enquiries and requests. If you are unable to reach us by call or for urgent assistance, kindly leave your message at our WhatsApp Messenger 016-217 4489.

We apologize for any inconvenience that you may encounter and do rest assure that we will strive our very best to respond to your enquiries and requests as soon as possible.

Thank you for your patience and understanding on this matter. For further information on this circular or should you require any assistance on your membership, please do not hesitate to contact us at our Member Service Centre.

Best regards,

Member Relation Department

Sara Worldwide Vacations Berhad

9th August 2019