

**CIRCULAR 2017/01**

Dear Valued Members,

**RELOCATION OF KOTA KINABALU MEMBER SERVICE CENTRE w.e.f. 3 JULY 2017, EVC RESORT LISTING**

Warmest greetings from Sara Worldwide Vacations Berhad!

**1. RELOCATION OF KOTA KINABALU MEMBER SERVICE CENTRE**

We are pleased to inform that **with effect from 3<sup>rd</sup> July 2017**, our Kota Kinabalu Member Service Centre will be relocated to the following address, with new contact details:

Address: Sara Worldwide Vacations Berhad – Kota Kinabalu Member Service Centre  
8-1, 8<sup>th</sup> Floor, Suria Sabah Shopping Mall,  
1, Jalan Tun Fuad Stephens,  
88000 Kota Kinabalu, Sabah.  
Tel : (60) 88 366611  
Fax : (60) 88 366612  
Email : [kk\\_memberservice@saraworldwide.com.my](mailto:kk_memberservice@saraworldwide.com.my)

Operating Hours: Monday-Friday 9.00 a.m. – 6.00 p.m.  
Saturday, Sunday & Public Holiday Closed

To facilitate the relocation, our Kota Kinabalu Member Service Centre will be **closed on Friday, 30<sup>th</sup> June 2017** and shall resume operation as usual from Monday, 3<sup>rd</sup> July 2017 onwards at the new location.

The current contact numbers i.e. **Tel: (60) 88 213007** and **Fax: (60) 88 221007** shall **no longer be applicable with effect from 30 June 2017**.

You may experience slight delays in responding to your enquiries and requests from our Kota Kinabalu Member Service Centre during this period. Our sincere apology for any inconvenience caused.

**2. EVC RESORT LISTING**

Enclosed herewith is the latest EVC Resort Listing V2017-03 which consists of EVC inventory and current EVC internal affiliated resorts, for your reference purposes.

**3. ONLINE MEMBER PORTAL**

Members are encouraged to login to the Online Member Portal which enable members to:

- a) View summary entitlement balance and expiry date
- b) Print reservation confirmation slip (also check-in slip)
- c) Check outstanding amount
- d) Pay outstanding amount online via FPX
- e) Print receipts (duplicate) for payment made
- f) Download membership fee Instalment Plan, Account Statement and Entitlement Statement, hotel list, Payment Guidelines
- g) View Notices/updates

To log in, go to [www.easturia.com.my](http://www.easturia.com.my), select *Member Section*. Under *Member Section*, select *Member Portal Login*, then type your membership number and password. Please contact us at our Member Service Centre if you have not receive your personal login password or if you are having difficulties log-in.

For further information on this circular or should you require any assistance on your membership, please do not hesitate to contact any of our Member Service Centres.

**“Dream & Discover”**

Best regards,

Member Relation Department  
Easturia Vacation Club  
Sara Worldwide Vacations Berhad  
26 May 2017